

WI Handbook 2022

This handbook covers everything you need to know about the WI, being a member, and setting up and running a WI. This includes the role of the WI officers, recruiting and retaining members, and dealing with affairs across the organisation.

Contents

1.	Introduction to the WI.....	55
1.1	Types of charity structures	56
1.2	The Charity Commission	66
1.3	Governing documents	67
2.	Forming a WI	88
2.1	WI Advisers	88
2.2	Creation of the decisions	88
2.3	Signing the Constitution.....	99
2.4	New WI grants and subscriptions	99
2.5	Appointing a WI committee.....	940
2.6	The Officers	1040
2.7	The President	1144
2.8	The Secretary	1144
2.9	The Treasurer.....	1242
2.10	Additional committee positions	1343
2.11	Additional roles that do not have to be carried out by a committee member	1343
2.12	How to set the WI programme	1545
2.13	Resources for the committee.....	1646
2.14	Trustee eligibility declaration forms	1646
2.15	Re-election	1647
3.	Membership of the WI.....	1848
3.1	Subscriptions	1848
3.2	Visitors' fees	1949
3.3	Associate membership	1949
3.4	Dual membership	2020

3.5	Honorary membership	<u>2020</u>
3.6	Delegates	<u>2020</u>
3.7	Complaints	<u>2020</u>
4.	Meetings of the WI.....	<u>2124</u>
4.1	Access of carers to WI meetings and events.....	<u>2124</u>
4.2	Girls and children at WI meetings.....	<u>2124</u>
4.3	How to hold an Annual Meeting.....	<u>2124</u>
4.4	WI committee meetings	<u>2424</u>
4.5	Special Meetings	<u>2525</u>
4.6	Quorum and voting majorities.....	<u>2525</u>
5.	Sub-committees.....	<u>2627</u>
6.	Equality, diversity, and inclusion	<u>2728</u>
6.1	The Protected Characteristics	<u>2728</u>
6.2	Age	<u>2729</u>
6.3	Members with disabilities.....	<u>2829</u>
6.4	Transgender members	<u>2829</u>
6.5	Non-binary members	<u>2830</u>
6.6	Pregnancy and maternity.....	<u>2930</u>
6.7	Race	<u>2930</u>
6.8	Religion and religious belief.....	<u>2930</u>
6.9	Sexual orientation.....	<u>2934</u>
6.10	How to promote equality, diversity and inclusion at your WI.....	<u>2934</u>
6.11	Reporting concerns/discrimination.....	<u>3034</u>
7.	Campaigns.....	<u>3032</u>
7.1	Speaking out through the WI's national resolutions process	<u>3133</u>
7.2	The PA Digest	<u>3233</u>
8.	Finance.....	<u>3234</u>
8.1	Finance checklist for new WIs	<u>3234</u>
8.2	Banking	<u>3334</u>
8.3	Using WI funds	<u>3334</u>
8.3.1	Paying charity speakers or speakers donating their fee to charity	<u>3334</u>
8.3.2	Paying non-charity speakers.....	<u>3335</u>
8.4	Fundraising.....	<u>3435</u>

8.5	Gift Aid.....	<u>3435</u>
8.6	Bursaries	<u>3435</u>
8.7	Raffles	<u>3436</u>
8.8	Conflicts of interest.....	<u>3537</u>
9.	Digital services.....	<u>3738</u>
9.1	The Membership Communication System (MCS).....	<u>3738</u>
9.2	My WI	<u>3738</u>
9.3	The WI website.....	<u>3738</u>
9.4	WI Training.....	<u>3738</u>
9.5	NFWI social media	<u>3738</u>
10.	Promoting your WI	<u>3940</u>
10.1	Social media.....	<u>3940</u>
10.2	Local media	<u>3940</u>
10.3	‘Become a member’ leaflets	<u>3940</u>
10.4	Using the WI logo	<u>3940</u>
11.	Special procedures	<u>4041</u>
11.1	Bye-laws	<u>4041</u>
11.2	Enlargements, suspensions and re-formations	<u>4041</u>
11.3	Closure	<u>4243</u>
12.	The NFWI	<u>4344</u>
12.1	NFWI – London office.....	<u>4344</u>
12.2	WI Enterprises Ltd.....	<u>4445</u>
12.3	NFWI Education and Training	<u>4546</u>
12.4	NFWI Wales	<u>4546</u>
12.5	The Denman Trust (Denman).....	<u>4546</u>
12.6	NFWI Board of Trustees.....	<u>4647</u>
12.7	NFWI Annual Meeting	<u>4647</u>
12.8	The National Council	<u>4647</u>
12.9	NFWI mailings	<u>4748</u>
12.10	NFWI policies, guidance documents and publications.....	<u>4748</u>
13.	Property of the WI.....	<u>4950</u>
13.1	Property.....	<u>4950</u>
13.2	Archiving and record keeping	<u>4950</u>

13.3 Data protection	<u>4950</u>
13.4 Insurance and health and safety	<u>5054</u>
14. Contact information.....	<u>5152</u>
15. Updating this handbook	<u>5152</u>
Appendix A: Glossary of terms	<u>5253</u>

2.1. Introduction to the WI

The WI was established in 1915 based on the ideals of fellowship, truth, tolerance and justice, to give women a voice and to be a force for good in the community. Since then, the number of WI members and the ambitions of the WI have grown tremendously. Today, the WI is a trusted place for all women to share experiences and learn from each other.

The main purpose of the WI is:

- To advance the education of women and girls for the public benefit in all areas.
- To promote sustainable development for the public benefit.
- To advance health for the public benefit.
- To advance citizenship for the public benefit by the promotion of civic responsibility and volunteering.

These are known as our charitable objects. You can you can find out more about these in the Constitution. For information about the Constitution please see section 1.3.

Our WI vision statements are:

- **Bold and inspiring:** We will be a bold voice representing all women and the communities in which they live.
- **Growing and relevant:** We will work together to continually promote the achievements of our organisation, reach more women and grow our membership.
- **Inclusive:** Our membership will reflect our local communities and we will represent women from all backgrounds through the work we do.
- **Flexible:** We will remove any practical barriers to women supporting us by offering flexible ways they can engage with what we do.

There are three parts to the WI:

1. **WIs:** Joining your local WI means becoming part of the WI as an organisation. Every WI is an independent charity within the framework of the WI Constitution and belongs to a regional office, known as a federation. There are approximately 5,500 WIs across England, Wales and the Islands.
2. **Federations:** There are 69 federations and each one is run by an elected board of members – who are known as Federation Trustees – and employed staff.
3. **The National Federation of Women’s Institutes (NFWI):** The NFWI is responsible for running the organisation as a whole. Its headquarters are located in London and there are also offices in Cardiff and in Oxfordshire. The NFWI employs around 50 staff, headed by a General Secretary. Find out more about the NFWI in section 12.

2.1.1 Types of charity structures

There are different types of charity structures and the structure of a WI determines what their governing documents are. WIs are usually charitable unincorporated associations.

Trusts	Governed by a trust deed, the contents of which are flexible as there is no statutory framework. The trust is not a legal entity in its own right, which means it cannot enter into agreements in its own name; the trustees will need to enter into an agreement in their personal capacity. This means there is no limitation of liability.
Charitable unincorporated associations	Governed by a Constitution which is not prescribed but must contain certain features. Like a trust, there is no limitation of liability, and it is not a legal entity in its own right.
Charitable companies (limited by guarantee)	A limited liability company which is incorporated and registered at Companies House. The activities of the charity are governed by the Articles of Association. The charity has its own legal personality. Filings must be submitted to both Companies House and the Charity Commission.
Charitable incorporated organisations (CIOs)	Specifically designed for charities. Incorporated and regulated solely by the Charity Commission, which avoids the need for duplicate filings. Governed by a Constitution which is prescribed by the Charity Commission. The members have limited liability and it has its own legal personality.

2.21.2 The Charity Commission

The Charity Commission regulates and registers charities in England and Wales. It produces guidance for trustees on how they should meet their legal duties and responsibilities.

WIs with an annual income of over £5,000 must register with the Charity Commission and in turn will receive a charity number. WIs with an annual income of less than £5,000 are still charities but do not have to register with the Charity Commission and thus do not have a charity number; their signed Constitution is proof of their charitable status.

No charity is permitted to use the registered charity number of another charity. For example, individual WIs cannot use the NFWI's charity number.

All charities, registered and unregistered, must abide by charity law. WIs are charitable and everything they do must be consistent with that special legal status.

To register with the Charity Commission or for more information visit www.charitycommission.gov.uk

2.31.3 Governing documents

The WI's governing document is the Constitution and Rules for WIs (known as the Constitution). This states the purposes of the WI and the way it should be run. A WI should

sign its Constitution at the formation meeting (please see more information about this under the section on forming a WI).

Federations have either the Constitution and Rules for unincorporated County and Island Federations, or the Articles of Association for incorporated County and Island Federations.

The NFWI have the Articles of Association for the National Federation of Women's Institutes.

This handbook should be read in conjunction with the applicable governing document. All the governing documents are on My WI. Find out about My WI in section 9.2.

5.2. Forming a WI

WIs come in all shapes and sizes. We have WIs that meet virtually and in person. We also have workplace WIs, prison WIs and hospice WIs.

If a person wishes to set up a WI they should get in touch with their local federation. They can then invite potential members to a meeting to tell them about this and those who wish to take part will then be invited to the formation meeting.

5.12.1 WI Advisers

A WI Adviser is a WI member who has been trained by the NFWI to enable her to support the growth and governance of the organisation. The focus of this role is opening and closing WIs and supporting the growth of membership, but she will be able to advise WIs on a range of topics.

WI Advisers are required to attend all formations, enlargements, reformations and suspensions of WIs. They can help with planning programmes, resolutions, subscription fees, Annual Meetings and will support you with the smooth management of your WI.

A WI Adviser will assist the new WI to form with the following steps:

1. formation meeting
2. creation of the decisions (see below for more information)
3. enrolment of members
4. election of the committee
5. election of the President
6. election of the officers
7. formation notification to the NFWI
8. first committee meeting

5.22.2 Creation of the decisions

In order for a formation to take place, the following decisions must be proposed by the members, agreed by a majority vote, and recorded:

- to form a new WI
- the name of the WI
- day, time and place of the monthly meeting
- number of Vice-Presidents
- number of members on the committee
- the month of the Annual Meeting

These can subsequently be amended and some changes may need to be made at an Annual Meeting or Special Meeting as required. For example, the WI might want to alter the number of committee members as the WI grows.

In addition the committee will need to agree a resolution to open a bank account in the name of the WI.

The WI Adviser will write up a record of the formation meeting, including the decisions, the number of members present and the names of the WI Advisers present. A copy of this record must be kept.

5.32.3 Signing the Constitution

A New WI Welcome Pack is sent to the WI's allocated WI Adviser who brings this pack along to the next meeting following the formation meeting and explains the contents. This pack includes four copies of the Constitution, which must be signed at the formation meeting.

When signing the Constitution, the name of the WI and the federation is filled in and the Constitution is then signed by the President and Secretary, which is witnessed by the WI Adviser and then dated. This date is the WI's official formation date. This process is then repeated four times. After all four copies of the Constitution and Rules have been signed:

- One copy should be returned to the NFWI along with the Venue and Officers Details Form.
- One copy should be sent to the federation office.
- One copy should be filed in a safe place by the Secretary of the new WI with all the WI's official papers.
- One copy should be given to the bank with the WI Bank Account form.

It is also good practice to store an electronic scanned copy of the signed Constitution.

5.42.4 New WI grants and subscriptions

Once a new WI has formed the NFWI make a small grant to the federation to be used towards the WI's initial costs. The federation may pay for the first few meetings of the WI until the account is set up and the finances established.

Ordinarily the annual membership fee is made up of three parts and is divided between the WI, the federation and the NFWI. However, new WIs keep the whole subscription amount in their first year until the next subscriptions are due in the following subscription year.

For more information about subscriptions please see section 3.1.

5.52.5 Appointing a WI committee

At the Annual Meeting, the WI members will elect a minimum of three committee members including a President from those who are elected.

The elected committee members may co-opt up to three additional committee members but there must always be a majority of elected committee members.

To be a committee member you must have paid your subscription for the current subscription year.

The committee has delegated authority for the overall management of the WI and must work together as a team, delegating tasks and helping each other where needed. Having a flexible and adaptable committee ensures committee members are supported and can carry out their role effectively.

The WI committee's role is to:

- Manage the affairs of the WI.
- Ensure the WI is run in accordance with the Constitution and other legal requirements.
- Ensure the WI is operating within the organisation's policy framework.
- Arrange the time and place of meetings.
- Outline the programme and present it to the WI members for approval.
- Administer funds of the WI following consultation with the WI members.
- Ensure the financial accounts of the WI are accurate and that the members are kept up to date with the financial state of the WI.
- Work continually to encourage the recruitment and introduction of new members to the WI.

The committee must meet at least six times a year, ensure decisions are made by the correct quorum (for more information see section 4.6), take minutes of the meetings, make rules consistent with the Constitution, and manage conflicts of interest. They must also ensure that members are actively involved in the way the WI is run, with regular communication on any changes and providing an opportunity for discussion and votes on changes where appropriate.

5.62.6 The Officers

The officers of the WI are the President, Vice-President(s) (if appointed), Secretary and Treasurer. The WI may combine the offices of Treasurer and Secretary or the offices of Treasurer and Vice-President(s) if the Federation Board of Trustees agrees to this.

It is recommended that the officers have official email addresses e.g. WInamepresident@domain.org.uk

5.72.7 The President

The President is elected at the Annual Meeting, by a secret ballot of the members, from the elected committee members. The specific duties of the President are to:

- Chair WI meetings, the Annual Meeting and committee meetings.
- Co-ordinate the affairs of the WI.
- Oversee the work of the committee and sub-committees.
- Ensure the resolutions process takes place and oversee this.
- Oversee the bank reconciliations with the committee as a whole.

When chairing meetings, the President should:

- Agree the agenda (including timings) with the Secretary, familiarise herself with the necessary information and write any letters on behalf of the WI before the meeting.
- Ensure new members, visitors and speakers are welcomed by someone from the WI's Welcoming Team, committee or wider membership.
- Inform members of everything they need to know.
- Ensure all opinions are heard and questions are answered.
- Oversee voting and decision making.
- After the meeting, check and approve the minutes and follow up any work generated from the meeting.

5.82.8 The Secretary

The Secretary is elected annually, by the committee, at its first meeting after the Annual Meeting. The specific duties of the Secretary are to:

- Arrange meetings and ensure committee business is carried out.
- Handle and acknowledge correspondence, referring to other officers as appropriate. This includes communicating and actioning any federation or NFWI information received.
- Ensure the WI complies with data protection requirements. For example, only collecting the necessary information from members to enable the WI to provide membership services.
- Organise and coordinate the work of any sub-committees and working groups.
- Assist the President and Vice-President(s), if applicable, with their duties.
- Keep in regular contact with the federation.
- Answer queries from members asking for assistance from the federation or the NFWI where necessary.

At WI meetings, the Secretary should:

- Maintain an attendance register.

- Prepare the agenda with the President, provide all committee members with detailed agendas and note any apologies.
- Distribute the federation newsletter and any other items.
- Take the record of the WI meetings and minutes of the committee meetings, agree these with the President and ensure these are available for the members to read at the next meeting. If records of WI meetings and minutes of the committee meetings are taken and shared electronically, paper copies must be made available to those who do not have access to the electronic version.
- Ensure speakers and visitors know where the meeting venue is and have appropriate access.
- Report on the committee's recommendations, the federation newsletter, information from the NFWI and reports e.g. a member's experience of a Denman at Home course or other activities of the WI.
- Remind members of closing dates for applications, events, outings etc.

It is important that the Secretary's information is kept accurate on the Membership Communication System (MCS) to ensure she receives the NFWI mailings. For information about the MCS please see section 9.1 and for information about the NFWI mailings please see section 12.9.

5.92.9 The Treasurer

The WI committee as a whole is responsible for the financial well-being of the WI.

The Treasurer's main duties are to:

- Open a bank account in the name of the WI and ensure the committee appoints no less than three signatories (usually the President, Treasurer, and one other committee member) to authorise payments on behalf of the WI. All payments must be authorised by two signatories.
- Draw up the budget for the financial year based on the previous year's figures. This will be presented first to the committee and then to the members for approval. The budget must be regularly monitored and may be revised if necessary.
- Collect the annual subscriptions and pay these, and all other monies, into the WI bank account.
- Ensure the following obligatory payments are paid on time:
 1. Annual subscription fees to the federation (including the NFWI portion).
 2. Pooling of fares for the NFWI Annual Meeting. For more information on Pooling of fares see section 12.7.
 3. Delegates' expenses.
- Give financial reports to the members at least quarterly.

- Keep the accounts up to date and prepare a statement at the year-end for examination by an independent examiner. Your federation can provide you with a WI trained Independent Financial Examiner (IFE).
- Reconcile the monthly bank statements with the accounts and ensure the reconciliation is seen by the President and committee at each committee meeting.

Other duties of the Treasurer include:

- At WI meetings reporting on the WI's finances, making suggestions about fundraising, discussing the allocation of bursaries and covering any other financial matters.
- Keeping the bank mandate up to date as signatories change.
- Paying all invoices and issuing receipts.
- Presenting the independently examined accounts to the committee and then to the members at the Annual Meeting, accompanied by bank statements.

5.102.10 Additional committee positions

Additional roles include, but are not limited to, the following:

Vice-President(s)	The Vice-President(s) is elected at the first meeting after the Annual Meeting. You can have up to three Vice-President(s). The president can delegate duties to the Vice-President(s), such as chairing the WI meeting.
Assistant Secretary	The Assistant Secretary should have specific tasks delegated to her such as taking the minutes or completing the attendance register.
Assistant Treasurer	The Assistant Treasurer should have specific tasks delegated to her, such as collecting the annual subscription fees.
Membership Communication System (MCS) Representative	An MCS Representative enters members' information onto the MCS and ensures all details are regularly checked and updated. For more information about the MCS see section 9.1.

5.112.11 Additional roles that do not have to be carried out by a committee member

Social Media Officer

A member who is responsible for running the WI's social media channels, and updating them with the latest news, photos and upcoming events. This role can be shared by a few members.

Programme planning team

The programme planning team can put together the speakers and activities for the year. Please see section 2.11 'How to set the WI programme' for more information. This team can include committee and non-committee members.

Bookkeeper

The Bookkeeper may keep the records of the financial affairs of the WI where this cannot be carried out by the Treasurer. The financial responsibility for the WI remains with the WI Committee.

Climate Ambassadors

Climate Ambassadors do great work to promote the NFWI's Climate Change campaign. Over the years, they have formed influential relationships with their MPs and their wider communities and helped engage a wider audience in the WI's campaigning work. NFWI provides information, support and the latest information to support the work of this role. If you would like to find out more about Climate Ambassadors, please see My WI or contact the Public Affairs Team at pa@nfwl.org.uk

WI Welcoming Teams

Continually welcoming new members is essential to the future growth and well-being of the WI. It is therefore very important that visitors and new members are welcomed and looked after by the WI as a whole and that they immediately feel part of what we do.

We recommend that all WIs have a Welcoming Team with a minimum of two people. It is this team's responsibility to:

- Welcome visitors and new members.
- Guide them through their first few meetings and explain how things work.
- Introduce them to the Officers of the WI.
- Explain the process for joining, i.e. how many meetings they can attend before they are required to pay the subscription fee and whether they are expected to pay a fee or give a donation as a visitor.
- Ensure they have someone to sit with.
- Ensure they have someone's contact information.
- Tell them all about the WI, including the organisation's structure, the NFWI, the federations, and the campaigns.
- Inform them of the opportunities available to them, for example they can serve on the committee and any sub-committees, represent the WI as a delegate at federation and NFWI events, and get involved in the resolutions process.
- Tell them that once they have been added to the MCS, they will receive a welcome pack from the NFWI within two weeks as well as access to My WI. Please point out that delivery of their first copy of the WI Life magazine will depend on when the member is added onto the MCS as we produce eight issues a year of the WI Life magazine.

- Let them know who the MCS Representative is and how to contact them if they do not receive their welcome pack as expected (the MCS Rep can be contacted via the WI Secretary).

5.122.12 How to set the WI programme

The programme planning team will put together the programme for the year; this task should not be left to one person. Consider how the programme will attract current and new members to the WI. All members should have the opportunity to offer ideas for the programme.

When planning your programme, the following can be helpful:

- national issues which have a local impact
- NFWI campaigns and projects
- press, radio and TV
- local industry and organisations
- members' experiences
- speakers who have attended national and federation events (most federations have speaker lists for WIs to use)

It is helpful to plan your programme alongside the local, federation and national events to ensure they marry up where appropriate.

Check out the NFWI events calendar on My WI for inspiration. This includes International Women's Day, Mental Health Awareness Week, Pride, WI Day and Black History Month.

Programme ideas should be developed with the needs and abilities of all members in mind to ensure all activities are accessible and inclusive.

Before the programme is presented to the full committee, the costs should be assessed. For example, find out each speaker's fee and whether this includes travelling expenses. Or if the meeting is to be a trip somewhere, find out the transport and entry costs.

When the committee has agreed the programme, this should be shown to all members for their comments. Someone will need to make the final arrangements for each meeting, and it might be helpful to appoint a Programme Secretary for this job. The Programme Secretary can then:

- Send invites to speakers.
- Follow up with the speakers nearer to the date of the meeting.
- Ensure the speaker knows the meeting venue location and the timetable of the meeting.
- Agree a commission rate if a speaker wishes to sell their own goods at the meeting (this is usually 10%).

- Ensure you have all the necessary instructions and equipment if you are doing a crafting activity.
- Check arrangements for outside visits including transport, entrance fees and refreshments.

Printed or electronic copies of the programme should be circulated to all members and should include:

- name of the WI
- programme year
- time, date and place of WI meetings
- website, email address and social media information of the WI
- the WI logo
- contact information for the Secretary and President
- details for each monthly meeting, including the speaker/topic/activity/visit
- details of any extra activities in addition to the monthly meetings
- a welcome note for visitors
- NFWI and federation events and dates
- contact information for the NFWI and federation

Programmes are brilliant advertising for your WI and can be used to attract new members. Why not display your programme in your local area or on any local websites or social media accounts?

5.132.13 Resources for the committee

Federations may hold resources for WIs, such as WI account books and financial statements, and receipt books.

5.142.14 Trustee eligibility declaration forms

All WI committee members are legal 'Trustees' of the charity and are required to sign the Trustee Eligibility Declaration form. This form can be found on My WI.

5.152.15 Re-election

All officers and committee members are elected at the Annual Meeting. Previous committee members may be re-elected, subject to any bye-law of the WI limiting terms of office.

5.162.16 Disqualification and removal of committee members

Committee members are trustees, elected by the members. However, as with any trustee an individual must be eligible to take on these duties and may be disqualified once in role in the following circumstances:

- She is disqualified under the Charities Act 2011 from acting as a trustee of a charity.
- She becomes bankrupt or makes any arrangement or composition with her creditors generally.
- The committee members reasonably believe she has become physically or mentally incapable of managing her own affairs and they resolve that she be removed from office.
- She resigns her office by notice to the WI.
- She fails to attend a meeting of the committee for three consecutive meetings without good cause and all other committee members decide that she should be removed for this reason.
- She is removed from office by the WI Members at a Special Meeting.
- She ceases to be a WI Member.

6.3. Membership of the WI

Membership of the WI is open to all women who have reached the Age of Majority (the age at which you can vote). Women may join by filling in the Membership Registration Form and paying the required subscription fee to their WI. A WI member is bound by the rules of the NFWI and of the WI for so long as she is a member.

Being a WI member means:

- Upholding the core values and ideals of the WI, which are fellowship, truth, tolerance, and justice.
- Utilising educational opportunities to continue learning.
- Welcoming all women and forming friendships.
- Speaking up against inequity and promoting meaningful change in society.

Find out more about the expected behaviour of members on the 'Code of Conduct' page on My WI.

The benefits of being a member include:

- making friends in your local area and further afield
- a minimum of 11 physical or virtual meetings a year
- eight issues of WI Life magazine a year
- access to My WI (the online area for members)
- having an active role within your community
- getting involved in local fundraising opportunities
- taking part in the campaigns process
- access to national and federation events

6.13.1 Subscriptions

Each WI member pays a subscription fee for her membership. Subscriptions rates are set by the NFWI Board of Trustees in consultation with the National Council (which is made up of representatives from each federation). The subscription fee is split into three portions: one for the WI, one for the federation, and one for the NFWI. WIs have the flexibility each year to decide whether to either waive their portion of the subscription fee, reduce it slightly, or keep it the same. For more information about subscription flexibility, please see My WI.

The subscription year runs from April to March, and not from the date the member joined (however this is different for associate members). New members, or those who have not been a member in the past year, will pay their subscription on a pro-rata basis in the first year they join the WI. For more information about pro-rata rates, please see My WI.

Subscriptions are collected at WI level and the process below is followed:

WI	<ul style="list-style-type: none"> The members pay their subscriptions to their WI. The WI keeps their portion of the subscription fee and sends the remaining amount on to the federation with a breakdown of how many members joined and, if there are pro-rata subscriptions, in what quarter.
Federation	<ul style="list-style-type: none"> The federation keeps their portion of the subscription fee and sends the remaining amount on to the NFWI with a breakdown of how many joined what WI and, if there are pro-rata subscriptions, in what quarter.
NFWI	<ul style="list-style-type: none"> The NFWI finance department receives the subscriptions and updates the MCS accordingly.

New WIs keep the whole subscription amount in their first year until the next subscriptions are due in the following subscription year.

WIs can claim Gift Aid on their subscriptions. For information about Gift Aid please see My WI.

6.23.2 Visitors' fees

It is up to each WI whether they wish to charge a visitors' fee and, if so, the amount. If a fee is charged, this may have Gift Aid implications as meetings would then count as a benefit for these purposes. Alternatively, visitors can be invited to make a donation to the WI upon visiting. For more information on this, please see the NFWI Gift Aid guidance.

It is recommended that an individual is permitted to attend as a visitor up to three times before she is obliged to pay the subscription fee and become a member, although this is the WI's decision.

6.33.3 Associate membership

This is an alternative membership for women who are unable to, or do not wish to, attend regular meetings. A woman becomes an associate by paying the NFWI directly. Associate membership lasts for 12 calendar months from the date of payment. If a member leaves your WI due to other commitments but wishes to stay connected to the organisation, the WI should encourage her to consider this option.

For details of associate membership please see My WI.

6.63.4 Dual membership

A woman who is a member of a WI (known as her primary WI) may become a dual member in as many additional WIs as she chooses by paying the WI portion of the annual subscription to each of them.

Dual members may participate and vote at the meetings of all WIs but may only vote on constitutional matters and resolutions on public affairs or stand for election as an officer, committee member or delegate at their main WI. The WI may alter this provision by adopting a bye-law.

6.73.5 Honorary membership

WIs cannot appoint honorary members. The Constitution states that women can only become members by paying the subscription fee.

6.83.6 Delegates

In such a large organisation, it is impossible for every member to attend every meeting at Federation and NFWI level. Therefore, a member can become a delegate to represent their WI at those meetings. How delegates apply or are appointed will vary for each event.

6.93.7 Complaints

WIs must have a complaints policy in place that sets out how complaints will be managed. WIs are welcome to adopt the NFWI Complaints Policy in part or in full and this is available to download on My WI.

9.4. Meetings of the WI

A minimum of 11 meetings open to all WI Members must be held each year. At these meetings members come together in person or virtually for an activity or event, as well as to socialise with each other and have fun.

At each meeting, the following WI business must be covered:

- welcome to all members and possibly a special mention of new members/visitors
- record of the last meeting and signing where necessary
- matters arising
- correspondence (including the federation newsletter)
- financial statement by the Treasurer (at least every three months)
- reports from any sub-committees, delegates, working parties etc.
- reminder of upcoming events and the election of a delegate if required
- next meeting information

9.14.1 Access of carers to WI meetings and events

The WI is a place for all women and meetings should be accessible for members with disabilities where possible. This includes allowing members' carers to attend meetings. Please see the policy on My WI on the access of carers to WI meetings and events for more information on this.

Please see section 6 for information about equality, diversity and inclusion.

9.24.2 Girls and children at WI meetings

If girls (those under the age of majority) wish to attend WI meetings, they can do so if they are accompanied by an adult and in agreement with the members of the WI. They will remain the responsibility of the adult who accompanies them and the WI will not be responsible for them during their time at the meeting.

Sometimes WI members would like to bring young children to meetings or may need to if they have no other childcare options. It is up to the members of the WI as to whether they wish to allow this but WIs are encouraged to be flexible and ensure that women are able to overcome any barriers to joining meetings.

9.34.3 How to hold an Annual Meeting

A new WI must hold an Annual Meeting within 15 months of formation. Established WIs must hold an Annual Meeting once in every calendar year (it does not have to be the same

month every year). The date and time of the Annual Meeting is decided by the committee and must be agreed with the Federation Board. Notice of the Annual Meeting must be included in the WI's annual programme or given to each member at least 21 days in advance.

At the Annual Meeting the WI members elect at least three committee members and a President from the elected committee members.

The committee members may co-opt up to three additional committee members as long as there is always a majority of elected committee members. No person can become a committee member unless she is a WI member.

The following should be done in preparation for the Annual Meeting:

- A statement of accounts for the last financial year must be independently examined (or audited).
- At least one month before the meeting, the WI Secretary should request nominations for the committee and check whether those nominated are willing to stand. She will then draw up the ballot paper for the meeting.
- The WI Secretary should check the eligibility of members willing to stand for election to the committee against the criteria in the Constitution.
- It is advisable to seek more nominations than there are places on the committee and there must be a minimum of three committee members.
- The WI Secretary arranges two tellers, usually members of a neighbouring WI, WI Advisers or other people independent to that WI (e.g. Federation representatives).
- The WI should agree the actions needed in the event of a tied vote for the committee or President.
- The WI Secretary prepares the agenda for the Annual Meeting and the Annual Report for presentation to the committee for approval.

Committee elections:

- If there are more nominations than places on the committee, an election must be held.
- Nominations for committee elections may also be accepted from the floor on the day. Such nominees should be asked their willingness to stand and eligibility to become a charity trustee.
- Committee elections must be held by secret ballot.
- It is advisable to open the ballot first so that the voting is completed before the start of the Annual Meeting.
- Only WI members who have paid the relevant subscription for the year and are present at the Annual Meeting may vote.
- If a tie occurred for the last place on the committee, the NFWI advises another round of voting between the tied candidates. If this still results in a tie, it should be dealt with as previously decided by the WI.

- Once a result has been reached, the tellers write the names of those elected, in alphabetical order, and give the results to the WI Adviser (if present) to announce or prepare to announce it themselves when the Annual Meeting business begins.
- Any new committee members only take office once the Annual Meeting has ended.
- The number of votes gained by each candidate must never be revealed.

Tellers must be aware of the number of votes required for an overall majority to be achieved. For example:

- If there are 10 voting members, the overall majority is 6 votes.
- If there are 11 voting members, the overall majority is 6 votes.
- If there are 12 voting members, the overall majority is 7 votes.
- If there are 13 voting members, the overall majority is 7 votes.

Annual Meeting business:

- Before the start of the Annual Meeting business, the President should ask if everyone present has voted and, if so, declare the ballot closed.
- The President chairs the Annual Meeting, only handing over the chair to the WI Adviser or tellers during the election for a new President.
- The committee must present the Annual Report. Adoption of the report is proposed by the President and no seconder is required. Members vote by show of hands.
- The committee must present the signed statement of accounts. Adoption of the accounts is proposed by the Treasurer and a seconder is required. Members vote by show of hands.
- The financial statement is presented by the Treasurer. Copies of the statement should be available to members. A copy of the reconciled bank statement should also be on display for members to view.
- The committee recommends the appointment of the IFE for the following year. This is proposed by the Treasurer. Members vote by show of hands.
- Bye-laws which may have been made in addition to the WI Constitution may be rescinded by vote at the WI Annual Meeting. A two thirds majority of those present is required.

Election of the WI President:

- This is conducted by a WI Adviser, if present, or by the tellers.
- The members of the newly elected committee are announced.
- Each WI member should be handed a slip of paper and asked to nominate the President for the coming year from the newly elected committee.
- Each nominee is then asked to indicate in writing whether or not she is willing to stand for election.
- All members then vote in writing choosing between those willing to stand for election.
- Voting papers are collected and counted by the tellers and the result announced. In the event of a tie, the vote is continued until one person is elected.

- If a committee member is absent from the Annual Meeting but is willing to be nominated for election to any office she should state her willingness in writing in advance.
- If a new President is elected, she does not take office until the Annual Meeting has ended.

The below is a specimen agenda for the process Annual Meetings may follow:

1	Appointment of tellers (if not done at previous meeting)
2	Secret ballot for committee (including opening and closing times of the ballot)
3	Record of the previous month's WI meeting
4	Matters arising on the record
5	WI ordinary business
6	Review of bye-laws
7	Resolutions (if notice has been given for any to be proposed)
8	Appointment of IFE for the coming year (unless done with the budget when the Treasurer is elected)
9	Presentation and adoption of the financial statement
10	The committee's Annual Report
11	President's address and adoption of the Annual Report
12	WI Adviser talk (optional)
13	Result of ballot for the committee
14	Written nominations and secret ballot for President
15	Thanks and social time

9.44.4 WI committee meetings

A WI committee meeting shall be held as soon as possible after the Annual Meeting of the WI to elect the officers and attend to any other urgent business.

Verbal notice of this meeting may be given to the newly elected committee member at, or immediately after, the Annual Meeting.

Proposals involving any question of policy or finance may not be decided until notice of the proposal has appeared on the agenda. Exceptions to this may be made if urgency is voted by two-thirds of the committee members present and voting. Decisions made by the committee can only be revisited and rescinded if notice of the proposal to rescind has been given on the agenda and when two-thirds of the meeting are in favour of rescinding.

When voting on any proposal is equal, the President shall have a casting vote in addition to her ordinary vote.

The below is a specimen agenda for the process committee meetings may follow:

1	Apologies for absence
2	Minutes of the last meeting
3	Matters arising from the last minutes
4	Matters arising from the last WI meeting

5	Correspondence
6	Financial statement
7	Report of sub-committee
8	Arrangements for the next WI meeting
9	Future plans, including member retention and recruitment
10	Any other business

9.54.5 Special Meetings

Outside of scheduled meetings, there may be occasions where more immediate business comes up and you need to call a Special Meeting to discuss this. Examples of when a Special Meeting may need to be arranged are:

- To remove a Committee Member.
- To pass a resolution on the enlargement of a WI.
- To pass a resolution on the transfer of WI property.
- To pass a resolution on the closure or suspension of a WI.
- To make, repeal or alter bye-laws.

Special Meetings can be called by the Committee or at the written request of at least one quarter of the WI Members who have paid their subscription for the current year. Notice of a Special Meeting must be sent by the Secretary to each WI Member at least 10 days in advance, setting out the date, place and time of the meeting and a note of the purpose for which it is called.

9.64.6 Quorum and voting majorities

A quorum is the minimum number of WI members who must be present and vote at a meeting in order for any decisions taken to be in accordance with the WI Constitution. Anyone sending a proxy vote (where this is available) is not counted towards the quorum.

The quorum at WI Committee meetings is three, or one third of the Committee Members (rounded up) if that is greater than three.

11.5. Sub-committees

Sub-committees give members the opportunity to develop their specific interests.

The WI committee may appoint sub-committees of such persons as it thinks fit and determine their terms of reference, powers, duration and composition. The Chair of each sub-committee or someone appointed for the purpose must report the proceedings of each meeting of the sub-committee to the WI committee. Sub-committees may not hold funds or have power to dispose of the funds of the WI.

Effectively, this means that a sub-committee cannot act separately from the WI committee. The budget of the sub-committee would be part of the WI's overall budget, for which the sub-committee would be accountable to the WI committee. Because a sub-committee cannot hold funds, all monies received, and all expenses incurred must always go through the WI's bank account and should be managed by the WI Treasurer or Assistant Treasurer.

Members must have the opportunity to be on sub-committees if they wish to.

13.6. Equality, diversity, and inclusion

The WI is open to all women. We welcome and celebrate a diverse cross-section of women, offering a space where they can be themselves surrounded by other supportive women. This is the essence of the WI, something we are all proud of and something we all contribute to.

We do not ask members any personal questions as part of the joining process and are committed to ensuring all members are treated fairly and equally whatever their background or individual circumstances. We strive to provide equal access to all opportunities on a national and local level.

What is equality? Equality is the state of being equal, especially in status, rights and opportunity. Practically, this means ensuring all women have an equal opportunity to join the WI and participate as a member.

What is diversity? Diversity is understanding that each woman is unique and recognising our individual differences. For the WI, this means celebrating the diversity of our members, recognising differences and embracing these differences to inspire, educate, campaign and fundraise.

What is inclusion? Inclusion is a basic right and its objective should be to embrace everyone regardless of individual differences. For the WI, this means creating a welcoming and friendly environment where every member is included.

Our organisational and legal position is set out in the NFWI Equality, Diversity and Inclusion Policy which can be found on My WI. This policy applies to all WIs and federations.

13.16.1 The Protected Characteristics

Members must not be treated less favourably, or be denied access to any opportunities, on the grounds of the protected characteristics. These are:

- age
- disability (including mental health and hidden disabilities)
- gender reassignment
- marriage and civil partnership
- pregnancy and maternity
- race
- religion and belief (including those with no religion or belief)
- sex (though the WI lawfully restricts membership to women only)
- sexual orientation

Any such treatment may be discrimination under the Equality Act 2010.

13.26.2 Age

The WI has a broad age range of members and this provides the opportunity to form intergenerational relationships. These friendships enrich the experience of being a WI member and enable women to meet and learn from women they may not usually meet in their day-to-day lives.

13-36.3 Members with disabilities

The WI aims to ensure members with disabilities can, as far as possible, receive the same services as those who do not have disabilities. Reasonable adjustments may need to be made to minimise or remove the disadvantages experienced by those with disabilities.

An example of a reasonable adjustment is taking steps to ensure that members with dementia are able to arrive at and leave the meeting or event venue safely.

What is reasonable depends on the circumstances of each individual including:

- The type of disability.
- How practicable the adjustments are.
- How the adjustments would overcome the disadvantages experienced.
- The size of the organisation, the resources available and the cost of the adjustments.

The WI may have to change the way things are done, change a physical feature of its property and/or provide extra aids or services where it is reasonable to do so. WIs who do not own their meeting venue will need to talk to the venue management/owner about this.

It is recommended that the WI Committee speak to those members who require improved accessibility to fully understand and meet their needs.

As stated in section 4.1, making meetings accessible includes allowing members' carers to attend meetings. Please see the policy on My WI on the access of carers to WI meetings and events for more information on this.

13-46.4 Transgender members

Transgender women are welcome to join the WI and to participate in any WI activities in the same way as any other woman. The WI provides women with educational opportunities and the platform to campaign on issues that matter to them and their communities whilst always celebrating what it means to be a woman.

Welcoming transgender women to the WI builds on our ambitions and enriches our membership to ensure we are a place for all women to celebrate who they are and influence positive change in their communities.

13-56.5 Non-binary members

Non-binary is an umbrella term for people whose gender identity doesn't sit comfortably within the binary categories of "female" or "male", and non-binary people often use gender neutral pronouns such as they/theirs. A person who was assigned female at birth but who identifies as non-binary is able to join the WI. This is because they fall within our women only exemption as they were assigned female at birth.

13.66.6 Pregnancy and maternity

Our members will include women who are pregnant, breastfeeding, or who have recently given birth, and it is important these women are supported. For example, this may mean ensuring women feel able to bring their baby to WI meetings and providing a quiet space where members can breastfeed or express milk where possible. Talking to members about this is the best way to ensure their needs are met.

13.76.7 Race

Race includes a person's skin colour, their nationality, ethnic origin and national origin. We recognise that unfortunately racism exists in our society and we are committed to ensuring members understand what racism is and, if encountered, how to report it.

Racism can take many forms such as racist behaviour/language or the creation of rules that result in harmful treatment of people based on their race. Race discrimination does not need to be deliberate; it is possible for someone to discriminate against someone else without realising it or meaning to do so.

There is no place for racism or prejudice within the WI, and we work continuously to ensure that the WI is a place for women of all races and where members are empowered to challenge racism in their communities.

13.86.8 Religion and religious belief

The WI is non-sectarian meaning that we are not connected or affiliated with any particular religion or religious belief. We therefore welcome both women who belong to an organised religion or have religious beliefs, and women who do not.

13.96.9 Sexual orientation

The WI welcomes all members, regardless of their sexual orientation and no WI member should be treated differently because of their sexual orientation.

13.106.10 How to promote equality, diversity and inclusion at your WI

- Ensure all women are welcome, included, accommodated for and celebrated.
- Include equality, diversity and inclusion on committee and board agendas.
- Where possible ensure meeting and event venues are accessible for all members.
- Where possible ensure activities, events and outings are suitable and open to all members.
- Foster a culture where members can ask for changes and see those changes being made where possible.
- Think about how your WI uses inclusive language that reflects the ideals of the organisation.

For more information about equality, diversity and inclusion please see the NFWI Equality, Diversity and Inclusion Policy and Glossary on My WI.

13.116.11 Reporting concerns/discrimination

We take breaches of the NFWI Equality, Diversity and Inclusion Policy very seriously and will begin investigations into potential breaches when necessary. If we are made aware of issues we may choose to follow these up as a formal complaint even where this has not been specifically requested and the complainant will be contacted about this.

If you have any concerns about equality, diversity and inclusion, or wish to report potential discrimination, please get in touch with your WI Committee, federation or the NFWI Membership and Engagement Team using the contact information in section 14. You can also view the NFWI Complaints Policy on My WI which WIs and federations are welcome to adopt.

14.7. Campaigns

With a large, informed and active membership, the WI is widely recognised as a powerful force for positive change. The WI is unique as a campaigning organisation with its democratic ethos where every member is given the opportunity to shape the WI's national campaigning priorities.

Between July and September each year, WIs and federations submit proposed resolutions to the NFWI. All WIs and federations may submit resolutions. The NFWI's annual resolution

procedure is a democratic process driven entirely by WI membership and every member can contribute.

A resolution is a short statement and call to action from a WI or a federation, generally aiming to highlight a social, political or environmental issue. Resolutions generally call for action on a particular topic where it is felt the WI can make a positive difference.

Through a year-long process WIs and federations shortlist, debate and vote on resolutions. Once a resolution has been adopted at the Annual Meeting, the NFWI's Public Affairs Department turns it into a national campaign. Through national and local campaigning, members then play a key role in achieving change on important issues.

As well as taking part in the national process, WIs and federations can pass local resolutions on issues they are passionate about, providing it fits with the WI's charitable objects. You can contact the NFWI Public Affairs Department via pa@nfwl.org.uk for more information on this.

The NFWI resolution process for national resolution submissions is as follows:

Stage 1	Between July and September, WIs and federations submit resolutions about current social or political issues they are concerned about to the NFWI. Resolutions must be signed off by the Federation Resolutions Co-ordinator before submission to the NFWI.
Stage 2	In early autumn, the submitted resolutions are discussed and debated by a panel of member representatives and reduced to a shortlist which is circulated to all members.
Stage 3	In late autumn and winter, federations and WIs hold meetings to discuss the shortlisted resolutions, giving every member the chance to have their say on the shortlist. Each member casts their selection for the resolution they support the most.
Stage 4	In the spring the NFWI Board of Trustees reviews the results of the member selections and agrees on the resolutions to be presented to the Annual Meeting and voted on. This is usually one resolution, but sometimes more than one is taken forward.
Stage 5	At the Annual Meeting, delegates hear from the resolution proposer, seconder and experts on the topics. Votes are then cast on the resolution(s) which, if passed, will go on to form the basis of a WI campaign.

A more detailed schedule is sent to every WI each year, and available to download from the WI website.

Federations will have their own processes for considering potential federation resolutions. Please contact your federation for more information.

[14.17.1](#) **Speaking out through the WI's national resolutions process**

Your members may feel strongly about an issue of social or political interest discussed at one of your meetings. If your members would like to see the issue become a national campaign, any WI or federation can submit a resolution to the NFWI between the months of July and September each year. You don't need to be an expert on the issue but you should:

- Carry out some research on why the issue is important.
- Think about how the WI could make a difference on the issue.
- Be specific about what you want to change.
- Call on a particular organisation to do something.

Resolutions should be:

- Timely – it is the appropriate time for looking at the issue.
- Targeted – clear and realistic goals.
- Achievable – the resolution is calling for something meaningful and sensible that can be achieved.
- Open to partnership potential – the WI's campaign will add value to the work of other organisations.
- Accurate – reflects the current situation with accurate information.
- Open to PR potential – potential to gain positive media coverage for the WI.
- Appropriate – fits with the WI's charitable objects, history and ethos.

Please contact your Federation Resolutions Co-ordinator or the NFWI Public Affairs Team via pa@nfwi.org.uk for more information about resolutions and NFWI campaigns.

14.27.2 The PA Digest

The Public Affairs Team has created a monthly e-update on all the latest WI campaigning news. You can subscribe to this on My WI and view recent issues.

15.8. Finance

The WI Treasurer oversees the financial affairs of the WI but the financial well-being of the WI is the responsibility of all members.

15.18.1 Finance checklist for new WIs

When setting up a WI, the following finance tasks must be completed:

- Appoint a Treasurer.
- Set up a bank account including appointing signatories and online banking.

- Decide how you will collect the subscriptions, i.e. cheques, BACS, cash, card machine.
- Collect the subscriptions (the WI keeps all of the subscription in their first year) and Gift Aid forms from members.
- Download the account book and financial statement spread sheet from My WI as this is where all outgoing and incoming funds are recorded.
- The committee should have a look at the finance section on My WI which contains lots of helpful information.

15.28.2 Banking

At the formation meeting, the resolution to open a bank account in the name of the WI must be recorded, along with the decision about who will be the signatories. A copy of the decision and a copy of the signed Constitution will need to be shown to the bank to open the account.

Once the Treasurer has been appointed and the bank account opened, the subscriptions collected at the formation meeting can be handed over to the Treasurer for banking.

15.38.3 Using WI funds

WI funds must be used in accordance with the Constitution as agreed by the WI committee following a consultation with the members.

15.3.48.3.1 Paying charity speakers or speakers donating their fee to charity

There are two potential scenarios here:

1. The speaker raises an invoice for payment by the WI. Here, the WI pays the invoice to the speaker for their services. The speaker may well then pass this on to the charity, but this is not a donation from the WI to the charity but a payment to the speaker for services.
2. The charity raises an invoice for payment by the WI. Here, the WI pays the invoice to the charity for their services. This is not a donation to the charity but payment for services, therefore the charity's charitable objects do not have to be in line with the WI's charitable objects.

15.3.28.3.2 Paying non-charity speakers

If you are paying a non-charity speaker, the speaker must raise an invoice for payment by the WI. The invoice may be in the individual's name or the organisation's name. Here, the WI pays the invoice to the speaker for their services.

15.48.4 Fundraising

WIs can raise funds not only for their own programmes, but also to support other local charities that are in line with the WIs' charitable objects as set out in the Constitution.

There may be causes that WI members want to support that fall outside the scope of the objects. WI members can fundraise for these causes as long as they do this as individuals and not in the name of the WI.

Please see the NFWI Fundraising Guidelines for further information on fundraising.

15.58.5 Gift Aid

WIs, federations and the NFWI can claim Gift Aid on their portion of the subscription fee, and this can be claimed for up to four years prior. This equals 25p for every £1 of subscription for members who have completed the Gift Aid Declaration Form, provided the member has not received more than 25% of the subscription fee portion in benefits.

For further information on Gift Aid, please see My WI.

15.68.6 Bursaries

WIs can decide to award a bursary if there are sufficient funds available. The conditions of the bursary should be drawn up and agreed in advance. Bursaries can be awarded to enable members to attend a course within the federation or anywhere else. The bursary could cover all or part of the costs of the course. It is important to consider:

- How much the bursary will be for and how often this is offered.
- When the bursary will be drawn.
- How soon the winner has to apply/take up the bursary and the deadline for using it.
- What happens if the individual doesn't wish to/can't utilise the bursary.
- Decide if you would like the winner to do something in return for being awarded the bursary, such as give a talk to the members about their experience.
- Consider any Gift Aid implications.

15.78.7 Raffles

Raffles (also known as lotteries) are regulated by legislation and the Gambling Commission. It is therefore important that if you are organising a raffle, you follow the below guidance. Raffles have three essential elements:

1. Payment is required to participate.
2. One or more prizes are awarded.
3. Those prizes are awarded by chance.

Raffles held either at an event (such as a fête) or where only members of the WI can take part don't need a license or registration.

The profits from a raffle organised and promoted by a charity are exempt from corporation tax (or income tax in the case of charitable trusts) so long as:

- The lottery is organised and promoted in line with either section 3 or section 5 of the Gambling Act 2005.
- The profits from the lottery are only used to meet the charity's aims.

A section 3 lottery (known as a 'small lottery') must abide by the following conditions:

- The raffle must be held as part of an event or 'exempt entertainments', such as fêtes and bazaars.
- The total value of the prizes can be no more than £250.
- The proceeds of the lottery must not be used for private gain.
- No cash prizes may be given.
- The sale and issue of tickets and the announcement of results must take place during the entertainment and at the event location.

A section 5 lottery, also known as a 'society lottery', is more tightly regulated and the general public can be invited to take part. This type of lottery can only be arranged by an organisation or group registered with the Gambling Commission, or with a local authority, depending on the size of the lottery business. Charities and trading subsidiaries can apply to register with the Gambling Commission.

Please see the NFWI Fundraising Guidelines for further information on raffles.

15-88.8 Conflicts of interest

- The committee members are the trustees of the WI and are bound by Charity Law.
- The income, funds and property of the WI must be used solely to further the charity's objects.
- Trustees can neither benefit from the charity's funds, nor be perceived to do so.
- The trustees' duty of loyalty to the WI must avoid any possibility of self-interest.

- No trustee, or person connected to a trustee, may be appointed to any office, paid by salary or fees, or receive any remuneration or other benefit in money or in kind from the WI.

17.9. Digital services

17.19.1 The Membership Communication System (MCS)

The MCS is a secure online database of members' details, used at all levels of the organisation for many different functions. Every WI must have an MCS Representative to ensure the data relating to their WI and its members remains up to date at all times. If information is not up to date, then this will mean the WI and its members may not have access to all of the benefits of membership to which they are entitled.

17.19.2 My WI

To access My WI go to mywi.thewi.org.uk

My WI is an online area for WI members, with content on WI news, stories, blogs, campaigning, membership information, crafts, cookery, competitions, activities, etc.

WI members must be registered on the MCS with an email address. Members should access My WI regularly to keep up to date with the latest information.

For help with My WI please email hq@nfwl.org.uk or call 0207 371 9300.

17.39.3 The WI website

The public facing website (thewi.org.uk) contains information on membership options, the history and structure of the WI and our national campaigns. Its primary aim is to attract prospective new members.

All WIs are listed on the website and can be found by a postcode search. WIs must keep their information on the MCS up to date as this is what information feeds through to the website and your WI's page.

17.49.4 WI Training

WI Training is accessed through My WI and is an online educational resource and learning site for WI members.

17.59.5 NFWI social media

The NFWI has an active presence across Facebook, Twitter and Instagram. Follow us to keep up to date with the latest WI news, stories and highlights. If you have social media pages for your WI or federation, don't forget to tag us in your posts so we can see what

you're up to! Social media is a great way of us showing those outside our organisation what we do and presenting a positive image of the WI to those who don't yet know us.

Twitter: [@WomensInstitute](https://twitter.com/WomensInstitute)

Instagram: [@womensinstitute](https://www.instagram.com/womensinstitute)

facebook.com/thewi

Further guidance on setting up social media pages for your WI can be found on My WI under the 'Communications and PR' tab where there is a Social Media Guide.

19.10. Promoting your WI

To ensure current and potential members can find out about your WI, it is important to promote it in your local area. This can be done using websites, social media, local media, distributing leaflets, etc. We know that many women are just not aware of the WI in their area, so it is vital that the WI has a strong community presence and continually encourages new members to join.

19.110.1 Social media

WIs are actively encouraged to use social media to promote their WI as it can be a brilliant recruitment tool and method of keeping in touch with current members.

Further guidance on setting up social media pages for your WI can be found on My WI under the 'Communications and PR' tab where there is a Social Media Guide.

19.210.2 Local media

Engaging with local media can be a great way to publicise your WI, whether this is a local radio station, magazine or newspaper. If your WI is holding an event which you would like to receive local media coverage of, reach out to your local media contacts. A detailed PR Guide is available to download from the 'Communications and PR' tab on My WI, which includes advice on putting together a press release to send to the media and thinking about the message you want to give about your WI and the wider organisation to encourage others to join.

19.310.3 'Become a member' leaflets

The NFWI has created 'become a member' leaflets that can be downloaded from My WI, filled in and distributed or displayed in your local area.

19.410.4 Using the WI logo

As the WI logo has been trademarked, WIs can only use it once they have signed the trademark agreement with their federation. If your WI has not signed this agreement, you should contact your federation office.

Always include the name of your WI when using the WI logo to promote it. This is to show the communication is from your WI and not the NFWI.

20.11. Special procedures

20.111.1 Bye-laws

Bye-laws are drawn up according to the Constitution and may be altered or rescinded at the WI Annual Meeting or at a Special Meeting called for that purpose. It is recommended bye-laws are reviewed annually.

20.211.2 Enlargements, suspensions and re-formations

Members are permitted to vote in advance of Special Meetings called for enlargement or suspension by post, email or hand delivery. WI enlargements, suspensions and re-formations must be conducted by a WI Adviser.

Enlargement:

- Enlarging means one WI joins another to establish a new enlarged WI and this may be an alternative to suspension.
- To enlarge a WI, consent must be obtained from the Federation Board of Trustees.
- One of the WIs is classed as the 'terminating' WI and the other as the 'continuing' WI.
- The WI Adviser must liaise with both WIs to manage the transition to enlargement and keep the Federation Board informed.
- Each WI calls a Special Meeting and puts forward a resolution to enlarge.
- All WI members must be notified of the proposed enlargement 10 days before the Special Meeting.
- At the Special Meetings of both WIs, a secret ballot is held to approve the resolution and terms of the enlargement.
- At least one quarter of the WI members must vote on the resolution to enlarge, either at the meeting or in advance in accordance with the Constitution.
- A three-quarters majority of those voting is required in favour of the enlargement in both WIs.
- Example of the wording for the resolution to enlarge: *[name of member] proposes that [name of WI] should enlarge with [name of other WI] with effect from [date] and in future will be known as [suggested new name].*
- Once the resolution is passed, the terminating WI must pay all outstanding monies, have the books independently examined and the account closed.
- A copy of the independently examined financial statement should be given to the continuing WI with all the remaining property and records.
- If the terminating WI is registered with the Charity Commission, its record will need to be updated and closed.
- Funds from the terminating WI will be transferred to the continuing WI.
- The NFWI should be notified of the enlargement as soon as possible.

Suspension:

- The suspension of a WI must be conducted by a WI Adviser.
- The Federation Board of Trustees must be informed of the intention to suspend.
- A Special Meeting must be called by the WI when a resolution is put forward to suspend.
- At least one quarter of the WI members must vote on the resolution, either at the meeting or in advance in accordance with the Constitution.
- A secret ballot must be held.
- The resolution to suspend must be approved by a three-quarters majority of the WI members voting. If a three-quarters majority is not achieved, then the WI will continue, and a committee and officers must be elected.
- If the members vote in favour of the resolution to suspend:
 - The minutes of the meeting containing the resolution to suspend must be written at once, approved by those present and signed by the President.
 - The treasurer should pay all the outstanding bills and the balance of the funds is forwarded to the federation. The bank account should be closed – it may take a few weeks for the final statement to be received.
 - Arrangements for the disposal of any WI property should be made in line with the constitution and charitable objects and in consultation with the WI Adviser and federation.
 - Written details of these arrangements should be signed by the President and the WI Adviser and retained with the minutes of the meeting.
 - The WI's record must be passed to the Federation Board of Trustees for safekeeping along with an independently examined copy of the accounts.
- Example of the wording for the resolution to suspend: *[name of member] proposes that [name of WI] should be suspended with effect from this meeting held on [date].*
- The suspension will last for three years, after which time it is officially closed, unless in the interim a new WI has been formed serving that area and then the WI will officially be re-opened and access given to any remaining funds.
- The NFWI should be informed of the suspension by the WI Adviser.
- The property of the WI (such as china, furniture and trophies) may be given to another local organisation or kept in case the WI reforms.
- Members should be actively encouraged to consider joining other local WIs or becoming associate members.
- The WI will need to update their Charity Commission record if registered.

Re-formation:

- A WI can be re-formed within three years of suspension.
- It does not need to involve the same members, use the same venue or retain the original name. It is simply up to the federation to decide if it serves the same area as the former WI.

- Any funds of the suspended WI being held by the federation should (excluding interest) be passed to the re-formed WI.
- The procedure for re-forming a WI is the same as starting a WI, although the re-formed WI does not get to retain the full membership subscription for the first year.
- Please note that the formation grant from the NFWI is only for new WIs and not re-formations.
- The NFWI must be informed of the re-formation as they will then update the MCS and send a welcome pack to the WI.
- The re-forming WI does not need to sign the WI Constitution again as the original will remain in force.

20-311.3 Closure

Federation Secretaries will be notified by the NFWI when suspended WIs pass the three-year mark and are officially marked as 'closed' on the MCS.

22.12. The NFWI

22.112.1 NFWI – London office

The London office is based at 104 New Kings Road, London, SW6 4LY and is made up of the following teams:

Team/ department	Function	Contact
Board Secretary	Services and provides support to the NFWI Board, and to provide a central administrative service to the NFWI, federations and WIs.	boardsecretary@nfwl.org.uk
Digital Services	Responsible for the NFWI's IT, including thewi.org.uk, the MCS, My WI, and WI Training. With help from the Finance Team, they also work on data protection compliance across the NFWI.	mywi@thewi.org.uk dataprotection@nfwl.org.uk
Events	Works with other committees to deliver a broad range of events for both WI members and the general public/ potential members.	events@nfwl.org.uk
Finance	Works across the organisation and advises the NFWI Board on finance and management issues.	fd@nfwl.org.uk
General Secretary	Leads and supports the NFWI staff team and works in partnership with the NFWI Board and Officers in supporting members and ensuring the continued strength and on-going development of the organisation.	m.green@nfwl.org.uk
Human Resources (HR)	Offers advice and support on all matters relating to employment. The team works closely with the General Secretary on staffing issues to support staff in their working lifecycle at the NFWI. The team also signposts federations to support and guidance on employment matters.	HR@nfwl.org.uk

<p>Membership and Engagement</p>	<p>Responsible for creating ideas and projects that support the WI membership. The team focuses on the recruitment and retention of WI members and helps create a smooth WI member experience.</p>	<p>membership@nfwi.org.uk</p>
<p>Public Relations (PR)</p>	<p>Sitting within the Membership and Engagement Team, PR oversees all aspects of communication with and on behalf of the WI, including all media contact and social media presence.</p>	<p>pr@nfwi.org.uk</p>
<p>Public Affairs</p>	<p>Works on the NFWI's campaigning and influencing work focused on securing positive change on the issues that matter to WI members. This includes the provision of a research and policy development function, campaign development, and managing relationships with decision-makers.</p>	<p>pa@nfwi.org.uk</p>
<p>Resources</p>	<p>Oversees the London office in terms of building management and supplies. They are the main contact for the office and deals with general calls and emails. They also manage the MCS and assist MCS Reps and federations with any issues they may have when using it.</p>	<p>hq@nfwi.org.uk</p>

22.212.2 WI Enterprises Ltd

WI Enterprises Ltd (WIE) is the commercial trading company of the NFWI and is based at our London office. The company exists primarily to produce the membership magazine WI Life and operate other commercial ventures in order to generate a profit each year. This profit is passed over to the overall charity to help fund its aims and objects. This income

helps keep the membership subscription low, ensuring charity costs are not passed on to members where this can be avoided.

The company provides special offers to members through the magazine and the NFWI voucher booklet each year and produces a range of WI branded products which members can purchase either through the magazine or the online shop via the NFWI website. WIE also manages our external commercial partnerships and operates the NFWI Annual Raffle each year, the proceeds from which are divided between the company and the federations.

You can email WIE at wilife@nfwl.org.uk and follow WI Life magazine on Twitter [@WILifemagazine](https://twitter.com/WILifemagazine)

22.312.3 NFWI Education and Training

The NFWI Education and Training Team is based at The Lambourne, Wyndyke Furlong, Abingdon, OX14 1UJ.

Email: activities@nfwl.org.uk and training@nfwl.org.uk

The team is headed by the Head of Education and Training and provides educational opportunities and experiences for WI members. From formal training such as WI Adviser and trustee training to educational experiences provided through engagement with partner organisations. The team works alongside the National Trainers Team co-ordinating the design and delivery of training for WI roles.

22.412.4 NFWI Wales

The NFWI Wales team is based at 19 Cathedral Road, Cardiff, CF11 9HA. Telephone: 029 2022 1712. Email: walesoffice@nfwl-wales.org.uk

NFWI Wales encourages federations and WIs to participate and supports them in a programme of community projects, cultural activities and training. It seeks to build on the particular needs of a bilingual Wales and the opportunities that arise.

You can stay in touch with NFWI Wales on Twitter: [@NFWIWales](https://twitter.com/NFWIWales)

22.512.5 The Denman Trust (Denman)

Denman is based at The Lambourne, Wyndyke Furlong, Abingdon, OX14 1UJ. Email: info@denman.org.uk

Denman is a separate charitable entity focused on the delivery of educational opportunities for members. A key element of this is Denman at Home which provides informative and entertaining virtual experiences for members and non-members. From cookery and craft courses, history talks, exercises classes and activities for all the family, there is something for everyone. Find out more at www.denman.org.uk

You can stay in touch with Denman at Home on social media:

facebook.com/denmanathome

Instagram: [@denmanathome](https://instagram.com/denmanathome)

Twitter: [@DenmanCollege](https://twitter.com/DenmanCollege)

22.612.6 NFWI Board of Trustees

The NFWI Board of Trustees is a panel of members who are democratically elected every two years to lead the organisation as a whole. Our Board of Trustees and staff are committed to maintaining the WI's core values, acting as stewards for the organisation's resources and shaping the organisation for generations of women to come.

22.712.7 NFWI Annual Meeting

The NFWI Annual Meeting takes place at a different venue each year. At the NFWI Annual Meeting, the public affairs resolutions are voted on by delegates and, if applicable, any changes to the NFWI Board of Trustees are announced.

Pooling of fares:

- This is the amount payable annually to the NFWI by each WI and federation. The resulting pool of money is used to pay the travelling expenses of each delegate to the NFWI Annual Meeting.
- Designed to ensure that every delegate – regardless of personal circumstances or distance travelled – can afford to attend as the costs are shared equally.
- Newly formed WIs are still liable to pay pooling of fares in their first year if their formation meeting date falls before the NFWI's Annual Meeting, which is usually in June.
- The pooling of fares fee is decided by the NFWI Board of Trustees and is communicated to WIs and federations in the August mailing.

22.812.8 The National Council

The National Council is an integral part of the governance of the overall charity. The National Council is made up of two representatives from each federation, the Federation Chairman and Treasurer, and meets at least once a year. If a representative is unable to attend they can appoint a deputy.

The National Council is actively involved in the decision-making processes of the Charity as laid out in our constitution. As members and WIs you are represented on the National Council by your two representatives who will put forward thoughts and ideas and vote on proposals based on the experience of you and other members in your federation. This is one of the many reasons why it is important for you to regularly engage with and share your thoughts with your federation.

22.912.9 NFWI mailings

Each year the NFWI send three or four mailings to every WI Secretary. Federation Secretaries receive a copy of this and any additional information for federations only.

22.1012.10 NFWI policies, guidance documents and publications

All NFWI policies and publications are available to download on My WI.

The following NFWI policies apply to all WIs because they set out our organisational and legal position:

- Admission of Girls to Membership
- The NFWI Access of Carers to Members with Disabilities to Meetings and Events
- The NFWI Equality, Diversity and Inclusion Policy and Glossary
- The NFWI Charter
- The NFWI Code of Conduct

WIs will find the following NFWI guidance documents helpful:

- Fundraising Guidelines
- Health and Safety Guidance
- Lottery Guidelines
- Serious Incident Reporting

WIs should make sure they have the following policies in place:

- a complaints policy – WIs are welcome to adopt the NFWI Complaints Policy in part or in full
- a safeguarding policy
- a health and safety policy
- a data protection policy

Please check My WI for policy updates.

WIs also have access to the following publications:

- The NFWI Annual Review: Reflecting on WI activity throughout the year (October to the end of September), the review looks back on the huge range of member projects, events and campaigns actions that took place in the last 12 months.
- The WI newsletter: This brings together news and stories from around the WI. Everyone is welcome to subscribe to this newsletter, whether you're a member or not, so please spread the word and encourage others to subscribe! You can sign up to receive the newsletter directly to your inbox each month by visiting: www.thewi.org.uk/media-centre

24.13. Property of the WI

24.113.1 Property

Many WIs own their own halls. Many of these are governed by a deed that is separate from the WI Constitution. It may also be described as a Declaration of Trust or Conveyance. If there is a deed, this will explain what the hall may be used for, whether there are any special conditions for sale or other disposal and what is to happen to any proceeds of sale. If there is no deed, the WI Constitution will apply. This allows the WI to use the proceeds of sale either in whole or part for WI purposes or the proceeds may be invested, and the income used for WI purposes.

In the event of a WI suspending, and the WI hall being sold, legal guidance must be sought on authority to sell and how to use the proceeds of any sale. These will be found in the deed or, in the absence of the deed, the WI Constitution will apply.

The WI should contact the NFWI for general advice and seek professional independent legal advice for anything case specific.

24.213.2 Archiving and record keeping

For information about archiving and record keeping, please see My WI.

24.313.3 Data protection

All WIs process and hold personal information about individuals in order to provide membership services and to operate efficiently. This could be names, addresses, phone numbers, bank details, or anything else that could be used to identify individuals. WIs therefore need to ensure this processing is carried out in accordance with data protection legislation.

In accordance with the principles of accountability and transparency, WIs need to be able to demonstrate that they understand how they process personal data and why they do so. WIs will need a legal basis for processing data, such as explicit consent from members or processing the data being within the legitimate interests of the WI for the sole purpose of administering membership. They also need to document any consent given by members for such processing to take place.

The NFWI privacy policy (which can be found on My WI and thewi.org.uk) and registration forms outline the minimum ways in which personal information is used by the three tiers of the organisation to administer membership. However, your WI might also process information in other ways, for example, for events, to send birthday cards or to collaborate with other organisations.